All around support, anytime

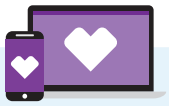
Get benefits coverage information, support and more



Easy ways to connect with us

We know our members lead busy lives. And health care benefits can be confusing. So that's why we created special support to make it easier for you to quickly get the information you need.

Need help?



Log in to your **Aetna Health℠ app** or **member website** to access your member ID card, view benefits, find providers, track spending or chat live with a Service Advocate.



Call our Service Advocates. They're trained in both medical and pharmacy plans so they can answer questions about claims, medical bills and drug coverage. Plus, they'll track pre-approvals and schedule appointments.

And there's just one number to call. So there's no need for multiple calls or waiting on hold. Call the phone number on your member ID card to reach a Service Advocate.

We're ready to guide, support and simplify your health care experience.

Aetna® is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

Not all services are covered. See plan documents for a complete description of benefits, exclusions and limitations of coverage. Plan features and availability may vary by location and are subject to change.

Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services.

Refer to **Aetna.com** for more information about Aetna® plans.

Aetna.com

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